

# User Guide

# NEOCAR

Bluetooth Hands-free Car Kit

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# English

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Note: Please read the "Safe Usage Guidelines" on page 10 and "Warranty" on page 11 before using the Car Kit

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## Introduction

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Thank you for choosing to buy this SouthWing Car Kit. We hope you enjoy using it. This User Guide provides all the information you will need on how to use and look after your product.

The NeoCar Bluetooth\* Car Kit brings a true hands-free quality driving experience. It requires no installation and provides a fast and reliable hands-free voice transmission in the car. NeoCar works with the Bluetooth wireless technology and is compatible with all Bluetooth phones which support the headset or hands-free profiles.

\* Bluetooth is a registered trademark owned by Bluetooth SIG, Inc. U.S.A. and licensed to SouthWing.

### ***SouthWing***

SouthWing is headquartered in Barcelona, Spain. Our experienced team is focused on developing the future generation of innovative wireless communication devices.

Should you wish to learn more about the company, please visit our web site at:

**[www.south-wing.com](http://www.south-wing.com)**

If you have any comments or suggestions on this or any other SouthWing product, we would love to hear from you.

### ***What is Bluetooth?***

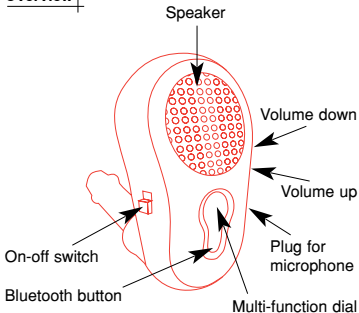
Bluetooth is a short-range cord replacement technology that allows the seamless interconnection of many different devices such as mobi-

le phones, portable computing devices, car kits and headsets without the complication of cables. Industry collaboration has meant that Bluetooth has become a highly interoperable, affordable, and widely deployed wireless connectivity standard.

### ***What do I need?***

As this Car Kit is a qualified Bluetooth product supporting the Bluetooth Headset and Bluetooth Hands-free profiles, it can connect to any other qualified Bluetooth product supporting at least one of these profiles. Today, nearly every mobile phone with integrated Bluetooth supports one or both of these profiles.

As a mobile phone will most commonly be used with your Bluetooth Car Kit, references to a mobile phone are used throughout this user guide.

**Overview****First Steps****Setting up**

1. Plug the Car Kit into the cigarette lighter
2. Plug the microphone into the car kit and turn it towards you for optimum audio quality
3. Switch on the unit. You should also see a blue light.

**Pairing**

Before using your Car Kit for the first time you will need to pair it to your Bluetooth mobile phone. You will need to repeat this process if you want to use your Car Kit with another mobile phone. Pairing is a feature of your Bluetooth Car Kit that, even in your car, prevents anyone else eavesdropping on your phone conversations.

1. Make sure the power is on. Press the Bluetooth button (you will hear two beeps, low and high) and hold it until the red LED flashes repeatedly 4 times per second.
2. Put the mobile phone into pairing mode (see the instructions which came with your phone)
3. From your phone, search for the Car Kit in the "discover" or "search for devices" Bluetooth menu. The name of this menu varies depending on your phone.
4. "NeoCar" will then appear in the pairing list on your phone. Select it and key in the pin number 1111.
5. Both devices are now connected and ready to be used.

## **Connect**

### ***Switching on***

Switch on the Car Kit using the on-off switch.

### ***Connect***

Every time the Car Kit has been switched off, you will need to turn it on again and connect it with your phone to be able to make and receive calls again. The pairing process is not necessary here. To connect, press and hold the Bluetooth button until you hear two beeps (low and high) to make the connection between your phone and Car Kit. The red LED flashes 3 times every 3 seconds. If you wish to disconnect the Car Kit, press and hold the Bluetooth button until you hear two beeps, (high and low). The red LED switches off. With certain phones, you will need to press the multifunction dial to complete the connection.

## ***Turning off***

We suggest that you switch off the Car Kit every time you leave your car.

## **Calls**

### ***Answering an incoming call***

1. When you receive an incoming call, the Car Kit rings, and the red LED flashes three times every three seconds
2. Press the multi-function dial to answer the call

Please note: For privacy, you can always answer the incoming call directly from your phone.

### ***Making a call***

When the Car Kit is connected to your phone, dial the number from your phone which will transfer it directly to the Car Kit.

### ***Voice dialling***

If your phone supports voice dialling, you can speak the name of the person you wish to call through the Car Kit. Refer to the phone user guide to enable the voice commands on your phone.

1. Briefly press the multi-function dial; you will hear one high beep. Then wait for a lower beep after which you can say the voice tag, which has to be previously recorded on your phone.
2. If the voice tag is recognised, the Car Kit will repeat\* it and dial out.

\* Depending on phone mode

### ***Ending a call***

During a call, press briefly the multi-function dial to end this call.

### ***Redialling***

You can make your Car Kit redial the last number called. To do so, press the multi-function dial three to four seconds (you will hear a beep). After a short delay the Car Kit will dial out the last number called.

Please note: Not all Bluetooth phones support the features of Redialling and Rejecting a call.

### ***Transfer to phone***

For privacy, you can transfer a current call directly to your phone. Press for 3 to 4 seconds the multi-function dial during the call.

Please note: Not all Bluetooth phones support this feature. If it is the case with your phone, pressing the multi-function dial may end the call and not transfer it to the phone.

### ***Adjusting the Volume***

To increase the volume, press the volume up button (+).

To decrease the volume, press the volume down button (-).

### **Problem**

Incoming call rings only in the phone - Outgoing calls from the phone are not transferred to the Car Kit

### **Suggestions**

- Make sure that not only the pairing process was completed but also that the Car Kit is connected to the phone (for example after the Car Kit has been turned off) To connect, press and hold the Bluetooth button until you hear two beeps (low and high)
- Check that the Bluetooth mode of your phone is on.

• Make sure that the mobile phone is in the correct Bluetooth mode and that Bluetooth is on.

- Make sure that the Car Kit is ready for pairing by pressing the Bluetooth button until the red LED flashes 4 times per second

- Make sure first that the voice tag used works with the phone only
- If it does, make sure the Car Kit is connected to the phone.

- Make sure that you press the multi-function dial for 3 to 4 seconds
- Some Bluetooth phones do not support this feature

## Additional Information

### **Contacts**

Please contact SouthWing should you have any questions or suggestions, indicating your product's serial number.

Email: [customerservice@south-wing.com](mailto:customerservice@south-wing.com)

Please note: For all warranty related issues, please return the product to the shop from which you purchased it.

### **Safe Usage Guidelines**

Only use the product according to the directions within this User Guide. Usage of this product contrary to these directions could cause injury. In addition, any usage of this product contrary to this User Guide will void any warranty.

- Do not place the product in a fire as it may explode causing injury or death.
- Do not attempt to service this product yourself. If the product requires servicing, this must be performed by an approved service person.
- If the product becomes dirty, it should be cleaned with a soft cloth. Do not use any cleaning agents as these may damage the plastics, or electronics.
- As this product contains parts which may cause injury if consumed, keep it out of reach of children.

## ***Warranty***

SouthWing provides a guarantee that this product will be free of defects in workmanship and material for a period of 2 years. Should the product fail under normal usage within this period, please contact the store from which it was purchased.

## ***Conditions***

1. To be granted, this guarantee requires the presentation of the original dated purchase invoice/receipt as well as the serial number. SouthWing reserves the right to refuse warranty service if this documentation is not presented.
2. Any product repaired or replaced will be covered by the same warranty conditions until the end of the original warranty period or 90 days (whichever is later).
3. The free repair or replacement warranty does not cover failure of the product due to normal wear and tear, misuse, use contrary to the product user guide, accident, modification or adjustment, forces of nature, or damage resulting from contact with liquids.
4. Only service personnel who have been approved by SouthWing may repair this product. Attempted repair by anyone else will void this warranty.
5. At the discretion of SouthWing, a faulty unit will be either repaired or replaced. If repair is not possible, SouthWing reserves the right to replace the faulty product with another product of equivalent value.
6. SouthWing does not offer any further express warranty, neither written nor oral. To the extent allowed by local law, any implied warranty or condition or merchantability, satis-

factory quality, or fitness for a particular purpose is limited to the duration of the warranty described above.

7. To the extent allowed by local law, SouthWing will not be liable for any incidental or consequential damages of any nature whatsoever, including but not limited to lost profits or commercial loss.

Some countries or states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties. This may mean that the limitations or exclusions stated above do not apply to you.

This guarantee does not affect the consumer's statutory right under applicable local laws in force, nor the consumer's rights against the dealer arising from their sales/purchase contract.

### **Declaration of conformity**

We, Southwing, declare under our sole responsibility that our product:

NeoCar, Bluetooth Car Kit (Ncar-300)

Is in conformity with the appropriate standards EN 300328, EN 60950, EMC (EN 301 489-1,17) following the provisions of Radio Equipment and Telecommunication Terminal Equipment directive 99/5/EC with requirements covering EMC directive 89/336 EEC, and Low Voltage directive 73/23/EEC.

**FCC Statement**

(Federal Communications Commission, USA)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To identify this product, refer to the Part, Series, or Model number found on the product.

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by SouthWing may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio or television technician for help

This product emits radio frequency energy, but the radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact with the antenna during normal operation is minimized.



How to do?	Action	Car Kit Response
Pairing	Press and hold the Bluetooth button and see the pairing instructions of your phone	Two beeps, low and high. The red LED flashes repeatedly 4 times per second
Connecting the Car Kit	Press and hold the Bluetooth button. With certain phones, you will need to press the multi-function dial to complete the connection	Two beeps, low and high. The red LED flashes 3 times every 3 seconds
Disconnecting the Car Kit	Press and hold the Bluetooth button	Two beeps, high and low. The red LED switches off
Answering a call	Press the multi-function dial once	The Car Kit answers the call

Making a call	Dial from the phone directly	The Car Kit accepts the call from the phone
Voice dialling <sup>1</sup>	Press the multi-function dial once, and speak the voice tag after the beep	The Car Kit accepts the call from the phone
Ending a call	Press briefly the multi-function dial once	The Car Kit disconnects the call
Redialling <sup>2</sup>	Press and hold the multi-function dial for two to three seconds	The Car Kit calls the last number dialled
Rejecting an incoming call <sup>2</sup>	Press and hold the multi-function dial	The Car Kit rejects the call
Transferring a call <sup>2</sup>	Press for 3 to 4 seconds the multi-function dial during the call.	The Car Kit transfers the call to the phone

<sup>1</sup> Only with mobile phones supporting voice dialling

<sup>2</sup> Depending on the phone model, these features may not be supported

